

Partnering Adviser

Stroud District Council

Partnering Adviser involves facilitating the development of the relationship between Stroud District Council and its two main Service Providers. This is based on the mutual benefit derived from delivering a high performing, customer focused service.

Client	Stroud District Council
Project Title	Partnering Adviser
Client Sector	Local Authority
Service Provided	Partnering Adviser

Our Role

Provelio were appointed to act as Partnering Adviser after managing the procurement of Stroud DC's term partnering contract for the refurbishment of kitchen and bathrooms. The 10-year agreement uses the Term Partnering Contract (TPC2005) as a basis for delivering the works and developing partnering relationships. This role includes the running of workshops on risk management and process mapping and chairing the regular partnering development meetings. In addition, Provelio provides independent advice on the contract and managed the development of the Joining Agreement with the kitchen supplier, Premiere Kitchens, who are due to become a formal partner of Stroud District Council and the two Service Providers.

Client Benefits

The long term, performance focused contract has enabled Stroud DC and their partners to invest in and continuously improve processes. As an independent consultant with strong past experience in partnering, Provelio has assisted Stroud District Council partners in taking full advantage of the benefits available from partnering contracts. Problems are resolved quickly and decisions are focused on achieving the objectives of the service. The programme is being delivered on schedule and is achieving very high levels of customer satisfaction.